



## Certificate of Voluntary Work

### About the Association

“Gemeinsam Leben und Lernen in Europa e. V“ (Working and Living Together in Europe) is a public-service association as well as an initiative for education and social concerns acting on both a regional and european level. The association’s goal is to eliminate inequalities in education, society and the business world by implementing its diverse projects and activities. A further goal is to promote understanding and learning between people living in Europe. This is why the association is hosting the Lower Bavaria office for Eurodesk which is a network forsterd by the European commission that informs young people all over Europe about possibilites to work and study abroad. We are providing this service in the region of Eastern Bavaria.

### About the Volunteering

Mr. Karsten Müller has been working on a voluntary basis for our association while completing his degree since June 2012.

### About the task areas

Mr. Müller is working for the Eurodesk office Lower Bavaria. The main focus of his work is advising on possibilites of support and researching information as well as managing media for the information portal. Mr. Müller has been able to represent the Eurodesk office as well as advise and organize information events on his own since September. Moreover, he plays a crucial role in the development of a social media platform which acts as an information portal for the youth in our region. He is also responsible for the Eurodesk Passau’s facebook page.

### Work and Behavior Assessment

Mr. Müller contributed with his experience and ideas to a large extent to the development of the Eurodesk network in Lower Bavaria. Due to his extraordinary extensive expertise, Mr. Müller quickly became an important contact prerson and advisor for young people as well as office-bearers and institutions. He also informs young people on a regular basis about possibilities of support and further education in other European countries.

From the first day of work in the association, he consequently pursued the aim to not only improve his expertise but also improve the quality of project work in teams in order to fullfil the needs of target groups more effectively. Mr. Müller works very hard to reach project goals as well as agreed goals and while doing so, he works according to a thought-through and well developed plan which is very project- and service-oriented.

On top of that, he has a good understanding about the needs and questions of young people. He idealy adapts himself to the individual desire and needs of young people. Institutions and office-bearers who put in a request with us value his extensive expertise and active care. He always acts very competent and polite while advising.

Tasks which are transfered to him are always carried out by him with motivation and enthusiasm and thus he contributes significantly to a very positive perception of the Eurodesk office. His work played a crucial role in the development of the Eurodesk network in Lower Bavaria.

Moreover, Mr. Müller showed the exact right amount of trust and involmnet within the Eurodesk team. Due to his ability to cooperate, his trustworthiness and his balanced character, he is very much appreciated and recognized in his team. His behavior towards supervisors, co-workers and institutions such as schools has always been flawless.

We would like to thank Mr. Reißman for his excellent cooperation and wish him the best for his future career and life path.

Passau, 7.12.2012

Perdita Wingerter  
(Geschäftsführerin)